LAMP. FD35EV SLIDING DOOR SYSTEM Installation Manual (Two-Way Soft Close, Recessed Mount Roller) Part No.FD35EVDHCP

Thank you for selecting our product. Before starting installation, please read this manual thoroughly to ensure correct installation. Please keep this manual at hand for future reference.

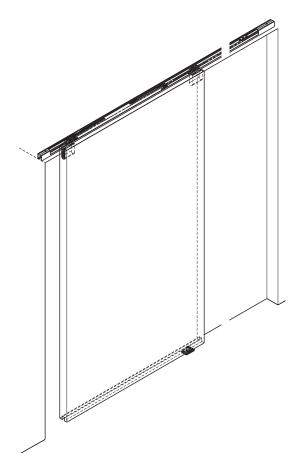
ABOUT THE PRODUCT

- This is the door hardware for sliding door system in stores, public facilities and residence.
- The door closes in 2 step sequential soft motion; first slow, then fast, and opens with 1 step soft motion.
- Easy door installation and adjustment.

SPECIFICATIONS

Door width	590 – 1200mm	
Max. Door Height	2400mm	
Min. Door thickness	24mm	
Max. Door weight	35 kg *1	
Height adjustable range	3mm upward, 4mm downward	
Forward / backward adjustment	±2 mm	

- The closing speed of the soft closing type door may change due to ambient temperature, operating method or installation quality.
- \cdot Recommended ambient temperature range is 5 to 40 $^{\circ}\mathrm{C}$.
- *1 If a light weight door is applied, you may feel the resistance of soft closer strong when opening the door.



FOR YOUR SAFE WORK AND CORRECT INSTALLATION

- This symbol denotes prohibited action.
- This symbol denotes what must be done.
- $\widehat{f I}$ **WARNING:** If these warnings are not followed, it may result in death or serious injury.
- This (sliding door system) should be installed by an experienced person who has correct knowledge. If the system is not installed correctly, the door will not operate smoothly, and or may cause injury.
- It is necessary to manufacture the frame with sufficient strength so it endures the weight of the door and impact shocks upon opening/closing the door. A frame with poor strength or loose screws might result in improper and slower movement of the door. In the worst case, the door might drop down and cause injury.
- On not try to use this product for any other purposes other than originally intended for. Do not use the parts for applications that are out of specification.
- \bigcirc Do not disassemble nor modify any parts than those described in this document.
 - Caution: If these cautions are not followed, it may result in injury or damage.
- ① Make sure to follow the designated measurements and specifications as well as horizontal and verticals angles. Make sure that the frame is not warped, since it may affect the movement of the door.
- If cutting any parts, make sure to remove any burr before installation. Also check the upper track for any left-over burr or scrap and remove these.
- This sliding door system is a part for architectural fittings. After installation, make sure to test the finished product thoroughly to ensure that it is well-functioning and safe.
- ① Make sure to test the screws for slack at regular intervals (one month from first usage, half year and then one time every year is recommended).



COMPONENT PARTS

This describes installation of single sliding door.

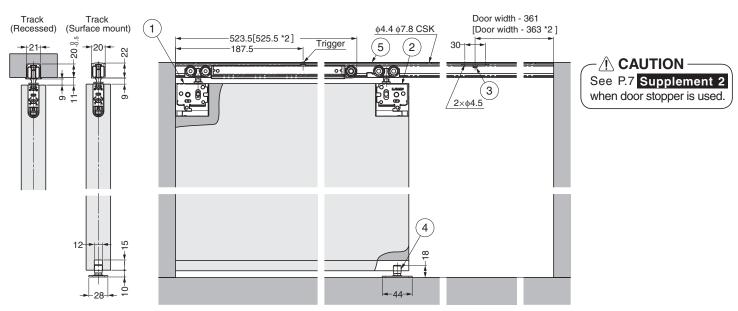
No.	1	2	3	4	Œ	5)	6
Name	Two-way soft closer	Upper roller	Trigger, Jig	Floor guide	Upper track (surface mount)	Upper track (recessed mount)	Spanner
Item No.	FD35EV-WRH-DSC	FD35EV-WRH-N	FD35EV-TRG FD35EV-TRJ	FD50-BGR18	FD35EV-TRM-SC	FD35EV-TRH-SC	FD30-FSP
Item	1pc	Nut	Trigger Jig	1pc	Trigger either Hole pitch Pitch end	: 300mm	1pc
Accessories	Flat head tapping screw 3.8×40 · · · · · · 3pcs	Flat head tapping screw 3.8×40 · · · · · 3pcs		Countersunk head tapping screw 4×20 · · · · · · 4pcs	_	_	_
Remarks	_	_	Attached to ①	_	Recommended screw:Counters	unk head tapping screw 3.5×20	Attached to ①

- 10	No.	7	8	9	10	11)
S	Name	Cover cap	Door stopper	Door guide track	Bumper block	Track cleaner
<u> </u>	Item No.	FD50-WRH-CP	FD30-HTKY	FD30-HBRT1500SIL	FD35EV-HBB	FD30-TRC
IONAL PA	Item	Thickness: 2 mm		Hole pitch: 250mm Pitch end: 30mm		(C res
ЬЧ	Accessories	_	Bind head tapping screw 4×30 · · · · · · 3pcs	_	_	_
0	Remarks	_	_	Recommended screw: Countersunk head tapping screw 4x20	_	_

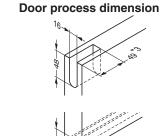
INSTALLATION DRAWING (EXAMPLE)

This describes installation of single sliding door.

See " Supplement 4 " for the position of trigger.



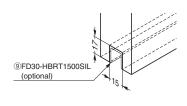
*2 []: When using cover cap ⑦.



⑦FD50-WRH-CP (optional)

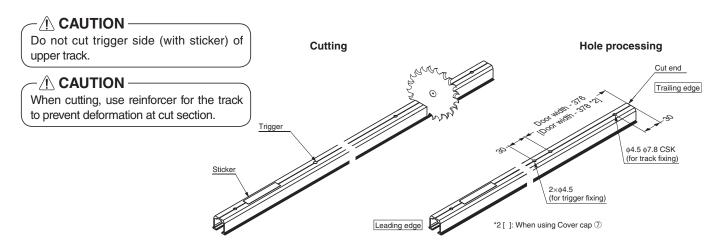
*3 When using cover cap ⑦

*4 When using door guide track.



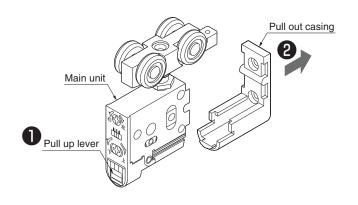
1 Cutting and Providing Hole on Upper Track

See "Supplement 4" for the position of trigger.



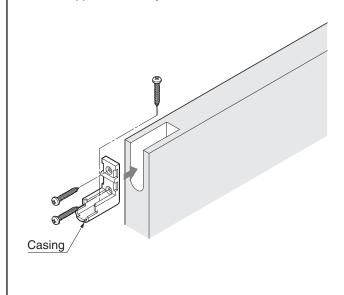
2 Removing Casing

Two-way soft closer and upper roller: Separate main unit from casing.

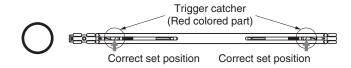


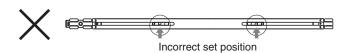
3 Installing Casing

Fix upper roller firmly with attached screws.

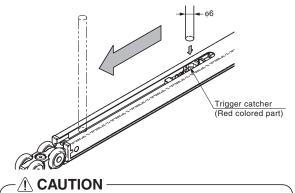


4 Confirmation Before Installing Two-way Soft Closer





If the position is wrong, pull back the trigger catcher to the correct position using 6mm diameter round hard bar.

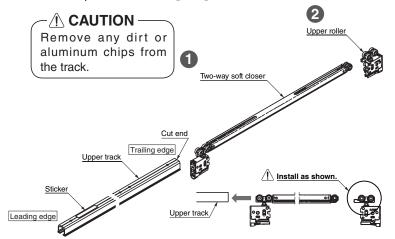


It may cause a failure of self-closing without confirmation of installation.



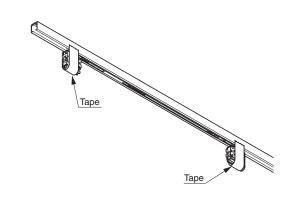
5 Inserting Parts to Upper Track

Insert the parts in order of 1 to 2 with care of direction



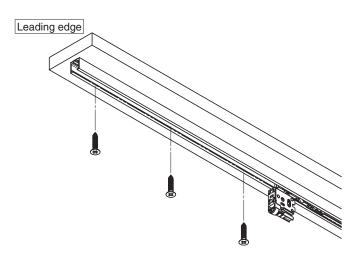
- <u>(CAUTION</u> -

Tape upper roller and upper track to prevent dropping inserted parts.



6 Fixing Upper Track

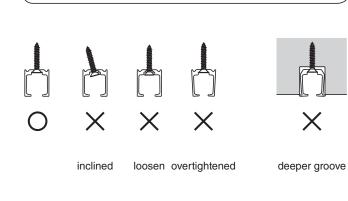
(Recommended screw: Countersunk head tapping screw 3.5x20)



CAUTION

Be careful not to overtighten the screws and screw head protruding on upper track.

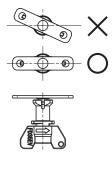
It may cause deformation of track or damage of soft closer.



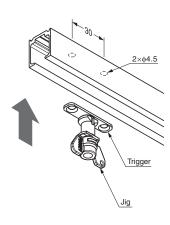
7 Fixing Trigger

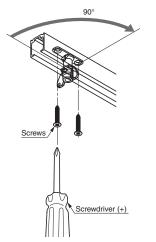
Fix trigger to the hole made at procedure **1** with provided screws. The jig.makes easy to install the trigger.

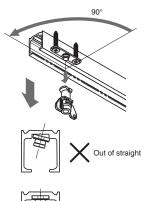
- Assemble trigger to jig.
- 2 Align trigger with the holes.
- 3 Turn the jig 90° and fix the trigger.
- 4 Remove the jig.



Trigger assembly







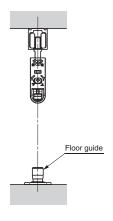


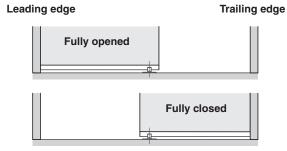
8 Fixing Floor Guide Temporarily

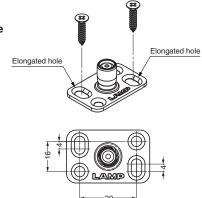
Position floor guide just below the center of upper track.

Position the floor guide so that its roller part stays under the door when it is opened or closed.

Fix two elongated holes with provided screws temporarily.

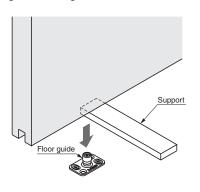




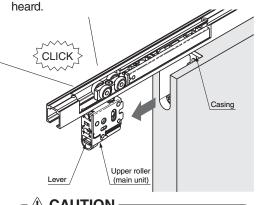


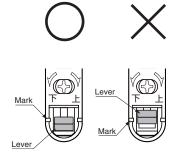
9 Hanging Door

Put a 10 mm support under the door. While holding the door, insert the floor guide in the groove under the door.



Insert upper roller into the casing until "click" sound is





Confirm that upper roller is not dislocated

from casing, for both door sides.

10 Confirmation of Soft Closer Operation

Remove the 10 mm support under the door.

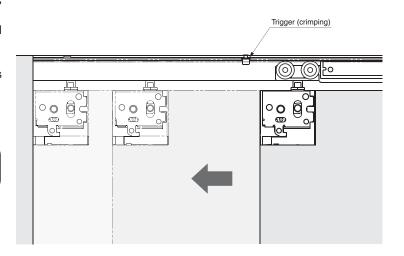
Close the door slowly and check soft closer works correctly.

Approximately 100mm before door stopping vertical frame.

Please refer to "Troubleshooting" when soft closer does not work correctly.



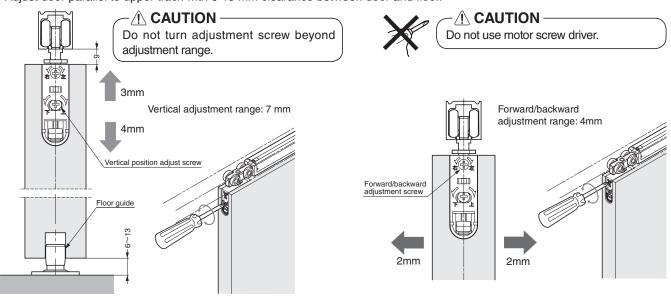
Do not close the door with excessive force. It may cause damage or defect of soft close mechanism.





11 Adjusting Door Position

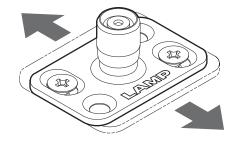
Adjust door parallel to upper track with 6-13 mm clearance between door and floor.



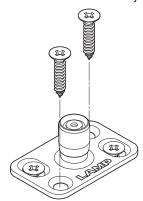
Adjusting, Fixing Floor Guide

If the door movement is not smooth, remove the door, then make a forward/backward adjustment on floor guide.

Adjustment range: 4mm

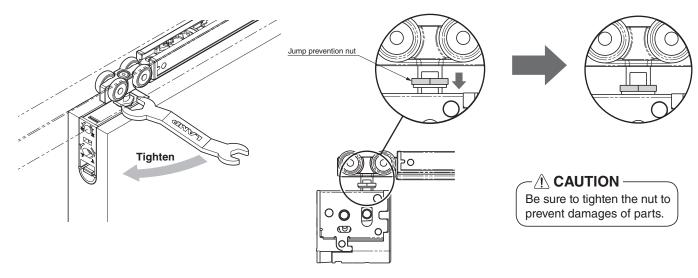


Tighten all 4 screws after the adjustment.



13 Fixing Jump Prevention Nut

Jump prevention nut is on the hanger bolt of upper roller. Tighten the nut with provided spanner until it contacts to soft closer.



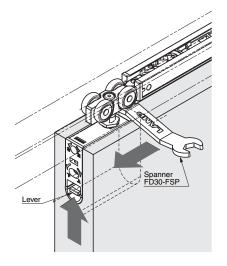


Supplement 1 How to remove door

Use a 10mm support under the door.

Then pull out the upper roller main unit from the door while raising the lever.

It will be easier if you slide the hanger bolt with a spanner.



Supplement 2 When Vertical Frame is not Used

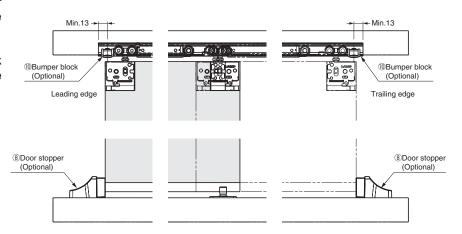
When vertical frame is not used, use door stopper® and bumper block® on the track and on the floor.

Fix door stopper.

Fix bumper block to both upper track ends, then adjust its positions where the door closes.

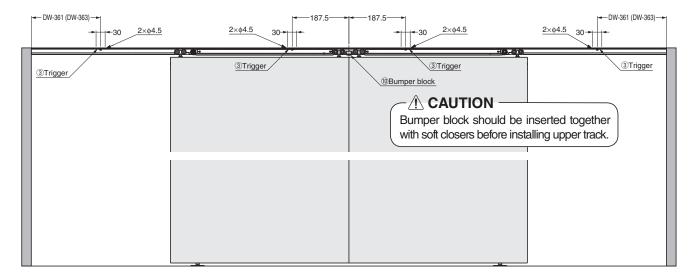
∠ CAUTION -

Two-way soft closer may be damaged if door stopper and bumper block are not installed.



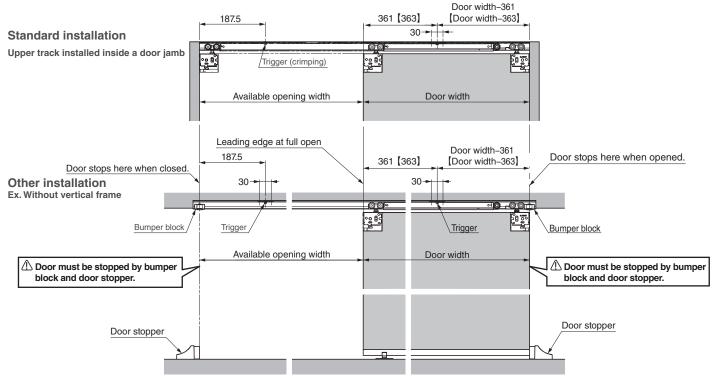
Supplement 3 Positions of Trigger for In Line Sliding

Process holes as below drawing and fix triggers.





Supplement 4 Trigger positions



[]: When Cover cap ⑦ is used.

Final confirmation Confirm that all screws are securely tightened. And, confirm that all screws are used without mistake.

Clean inside of track. PERIODICAL INSPECTION

Check upper space and lower space of the door. If necessary, correct the space.

TROUBLESHOOTING

Trouble	Checkpoint	Solution
Door stops during soft closing	Check if door bottom contacts with floor.	Confirm that track fixing screws are not loosened. Then, adjust door height such that clearance between door bottom and floor becomes 6 - 13 mm.
	Check if upper track is set horizontally.	Using a level gauge, reset upper track horizontally.
	Check if mohair seal is installed.	Reduce the friction between mohair and door.
No soft closing	Check if trigger is installed.	Install trigger to correct position.
	Check if door is closed by excessive force.	Do not close door by excessive force and it may damage soft closer.
	The position of trigger catcher might change to the incorrect position inside the track. (See section 4.)	Slowly moving the door toward leading edge side, then push the door firmly. Repeat this action to the opposite side as well. If it is still not improved, check the status of trigger catcher in section 4.
Abnormal noise during operation	Check if door touches other parts.	Provide necessary space between door and adjacent objects.
	Check track rollers for aluminum dust.	Remove the track and pull out the roller. Then, clean the roller.
	Check for loose screws retaining the upper track.	Tighten the screw.
Heavy door operation	Check if door touches adjacent parts.	Correct door position to avoid contact to other objects. Adjust position of floor guide or stopper.
	Check if door is warped.	Use a door without warp.
Door does not move.	Check track retaining screws for looseness.	Roller touches with screw. Retighten screws to free the roller.

SUGATSUNE KOGYO CO.,LTD.

Website: www.sugatsune-intl.com

Phone: +81 3 3866 2260 F a x: +81 3 3866 4447 E-mail: export@sugatstune.co.jp

SUGATSUNE KOGYO (UK) LTD. Phone: +44 118 9272 955 F a x : +44 118 9272 871 E-mail: sales@sugatsune.co.uk Website: www.sugatsune.co.uk

SUGATSUNE AMERICA, INC. Phone: +1 310 329 6373

F a x : +1 310 329 0819 E-mail: sales@sugatsune.com Website: www.sugatsune.com

SUGATSUNE SHANGHAI CO., LTD.

Phone: +86 21 3632 1858 F a x: +86 21 3632 1868 E-mail: lamp@sugatsune.com.cn Website: www.sugatsune.com.cn